

### Contractual Agreement

To be signed by the client and applicant for the funeral arrangement and Milton Keynes Family Funeral Services Ltd.

By signing this you agree to all terms written below.

1. I understand fully the agreement i have entered into and have no concerns on any aspect of it.
2. I understand that Milton Keynes Family Funeral services Ltd accepts no deposits of any kind or amount and as they take no deposit, they have no legal obligation to undertake any funeral that is not paid for in full, with cleared funds, no later than three clear working day before the funeral is to take place - in order for it to do so.
3. I understand that if i fail to make full payment with cleared funds in that timescale that my funeral will be cancelled and my loved one returned to the local hospital mortuary at no extra cost to me for me as a client and next of kin to the deceased to then make alternative arrangements elsewhere with another funeral home.
4. I accept these terms as reasonable and fair and instruct them to undertake funeral arrangements on this basis.

If at any time before the agreed payment date i am unhappy with the service of Milton Keynes Family Funeral Services they can and will, at my request transfer my loved one to another Milton Keynes based funeral home or the local Milton Keynes hospital so that i can make arrangements elsewhere - they will not charge me for this.

Signed by arranging Client /Applicant  
Milton Keynes Family Funeral Services Ltd

Signed by Milton